Minutes of the meeting of the Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System held Wednesday, January 23, 2013 at the hour of 8:30 A.M. at 1900 W. Polk Street, in the Second Floor Conference Room, Chicago, Illinois.

I. Attendance/Call to Order

Chairman Michael called the meeting to order.

Present: Chairman Edward L. Michael and Directors Luis Muñoz, MD, MPH and Carmen Velasquez (3)

Absent: None (0)

Additional attendees and/or presenters were:

David Barker, MD – Ruth M. Rothstein CORE
Center of Cook County
Claudia Fegan, MD – John H. Stroger, Jr. Hospital
of Cook County
Linda Rae Murray, MD – Cook County Department
of Public Health
Ram Raju, MD, MBA, FACS, FACHE – Chief
Executive Officer

Elizabeth Reidy – System General Counsel
Tanda Russell – System Interim Chief Nursing
Officer
Deborah Santana – Secretary to the Board
Pierre Wakim, MD – Provident Hospital of Cook
County

II. Public Speakers

Chairman Michael asked the Secretary to call upon the registered speakers.

The Secretary called upon the following registered speaker:

1. George Blakemore Concerned Citizen

III. Report from System Chief Medical Officer

Dr. Claudia Fegan, Chief Medical Officer of John H. Stroger, Jr. Hospital of Cook County, on behalf of Dr. Terry Mason, System Chief Medical Officer, provided an update on the responses prepared and submitted to The Joint Commission (TJC) regarding their recent survey at John H. Stroger, Jr. Hospital of Cook County. She stated that the administration has submitted all of the data to TJC and is waiting to hear back from them. She noted that TJC indicated that they are a little behind in their responses due to the holidays and weather; it is expected that a response should be received from TJC within a couple of weeks.

Dr. Fegan provided an overview of some of the follow-up items resulting from TJC's survey. They involved the following subjects: cleaning and storage of laryngoscopes; timely initial assessment of nursing admission history and physical within twenty-four hours; documentation of operative notes and high-risk procedures; and documentation of the lot numbers for fluid that is used to rehydrate tissues.

Dr. Fegan provided a brief introduction of a short video that addressed the subject of transparency; this video was received at a recent National Association of Public Hospitals and Health Systems (NAPH) conference. Following the video, Dr. Raju stated that currently, the administration is working on two initiatives relating to transparency. The first initiative is regarding an adverse event disclosure policy. Under this policy, the System staff will disclose the adverse event when it happens and will tell the patient that they are sorry; the effect of this is to give the patient the confidence that all things will be done to make sure that such a thing does not happen again. Secondly, he has indicated that he would like to quickly start putting the System's quality data on the public website.

III. Report from System Chief Medical Officer (continued)

In order to tie this subject back in to the discussions that have been held regarding the dashboard, Chairman Michael stated that, at the next meeting, if possible, he would like to have a review of the data from 2012 of all of the quality metrics that have been tracked, to highlight areas and focus on where there are some issues or if there is a need for improvement. That can be used as a jumping off point to conclude the discussion in the next couple of months about what the "big dot" items are going to be, for a focus on improvement over the coming year. Tying that in with the transparency goals, as Dr. Raju has articulated, will put the System in a good setting to move forward with the improvements that are desired in the quality and patient safety areas.

IV. Report from System Interim Chief Nursing Officer

Tanda Russell, System Interim Chief Nursing Officer, provided an update on staffing. She stated that there were not as many retirements as were expected, so with the recruiting efforts in Human Resources, nursing is actually ahead in staffing. That was good news, as the administration was able to keep the floors open and shut-downs were not experienced.

Ms. Russell provided an update regarding the flu season. She stated that daily flu clinics are being held at Stroger Hospital in order for those staff who have not yet received their flu vaccine to come and receive their flu shots. She noted that, although the Emergency Department is seeing an increase in their numbers of patients presenting with the flu, she stated that she has not heard of any significant staff illnesses that have impacted staffing.

V. Recommendations, Discussion/Information Items

A. Quality report from the Ruth M. Rothstein CORE Center of Cook County (Attachment #1)

Dr. David Barker, Chief Medical Officer of the Ruth M. Rothstein CORE Center of Cook County, provided an overview of the information contained in the quality report. The Committee reviewed and discussed the information.

During the presentation, Chairman Michael inquired regarding electronic health records (EHRs) and their implementation. He asked whether usage is starting to get easier and less burdensome, as people become more familiar with the software and more accustomed to using it. Dr. Barker stated that, while providers deliver quite good care, the documentation is not ideal. He believes that the root of the problem is that the clinics have never been fully staffed; there are far too many providers versus medical assistant personnel. In order to get more efficient, the System is going to need to hire more medical assistants to help out the nurses and providers; in the long-term, this could have a lot of beneficial effects in terms of productivity and decreasing overtime.

Dr. Fegan stated that this is a national problem. She stated that, if one was designing an EHR to further clinical care, a different tool would have been developed; however, most EHRs were developed to improve billing. This is an issue that she'll be addressing before a Senate Committee Meeting next week in Washington, DC, about the burden this creates on primary care in this country.

Dr. Linda Rae Murray, Chief Medical Officer of the Cook County Department of Public Health, indicated that this technology is in its infancy. There are improvements and changes on a regular basis, which is good; however, the improvements and changes are implemented in a disjointed way. The minute that the EHR is changed, that impacts flow and process – and it is not always changed in a coordinated fashion. So this is something upon which the System could internally improve.

Following the presentation by Dr. Barker, Dr. Murray suggested that a good example of a System-wide indicator for the dashboard would be one of the indicators used by the CORE Center involving HIV testing.

V. Recommendations, Discussion/Information Items (continued)

B. Reports from the Medical Staff Executive Committees

- i. Provident Hospital of Cook County
- ii. John H. Stroger, Jr. Hospital of Cook County

Dr. David Goldberg, President of the EMS of John H. Stroger, Jr. Hospital of Cook County, was unable to attend this meeting as he had an unavoidable conflict; he will provide a report at the next Committee Meeting.

Dr. Pierre Wakim, President of the Executive Medical Staff (EMS) of Provident Hospital of Cook County, presented his report to the Committee regarding the subjects that were discussed at recent EMS meetings.

Dr. Wakim stated that there was a quarterly medical staff meeting held on January 8th – the only material questions that surfaced at that meeting related to the subject of the future of Provident Hospital and the role it plays for the System. An Executive Medical Staff meeting was held on January 11th – there was a discussion with Dr. Mason regarding launching a working group to determine how Provident Hospital can play a more significant role for the community. In response to Chairman Michael's question regarding the timetable for the working group to make recommendations to the Board, Dr. Wakim stated that the working group has been working in two-week increments for execution of each member's duties and responsibilities relating to the plan's steps. Once the group has the final product, it will be brought to this Committee for final approval and discussion.

Dr. Wakim stated that there was one Sentinel Event at Provident Hospital. The Root Cause Analysis was started immediately, and was well attended. So far it was believed to be an unexpected result that staff was not able to control. Once the final Root Cause Analysis is approved by the Executive Medical Staff and the department responsible (Emergency Medicine) a summary of the matter will be provided.

VI. Action Items

A. Minutes of the Quality and Patient Safety Committee Meeting, December 18, 2012

Chairman Michael noted that, normally, when the minutes come up for acceptance at the Committee, they have already received Board approval. However, the December 18th Committee Meeting took place following the last Board Meeting on December 14th; therefore, these draft minutes have not yet been presented for approval by the Board.

Director Velasquez, seconded by Director Muñoz, moved to approve the Minutes of the Quality and Patient Safety Committee Meeting of December 18, 2012. THE MOTION CARRIED UNANIMOUSLY.

B. Any items listed under Sections VI and VII

VII. Closed Session Item

A. Medical Staff Appointments/Re-appointments/Changes (Attachment #2)

Note: the Committee did not recess the regular session and convene into closed session.

Director Muñoz, seconded by Director Velasquez, moved to approve the Medical Staff Appointments/Re-appointments/Changes. THE MOTION CARRIED UNANIMOUSLY.

VIII. Adjourn

As the agenda was exhausted, Chairman Michael declared that the meeting was ADJOURNED.

Respectfully submitted, Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System

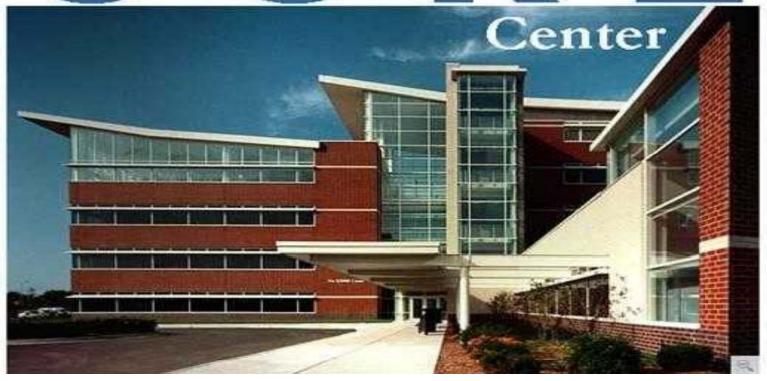
Attest:

Deborah Santana, Secretary

Cook County Health and Hospitals System Quality and Patient Safety Committee Meeting Minutes January 23, 2013

ATTACHMENT #1

Ruth M. Rothstein G Retein



January 2013

Quality and Patient Safety Committee Report

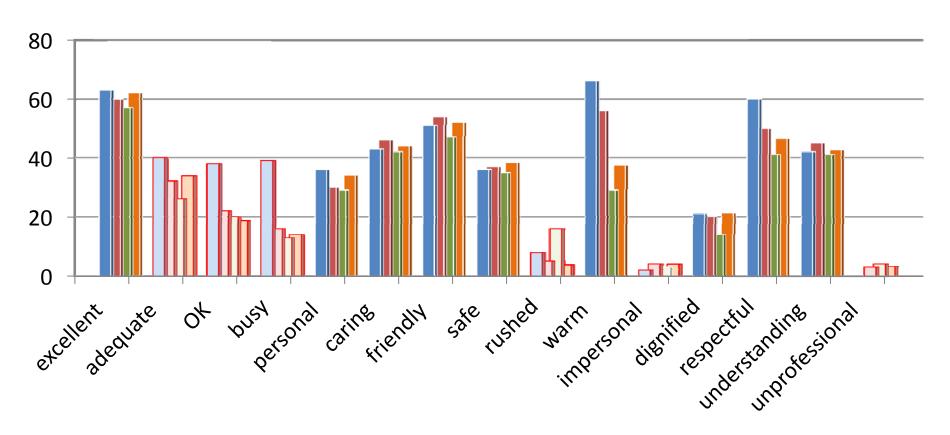
Dave Barker, MD, MPH – CORE Chief Medical Officer

FY2012 Management (STAR) Tracker

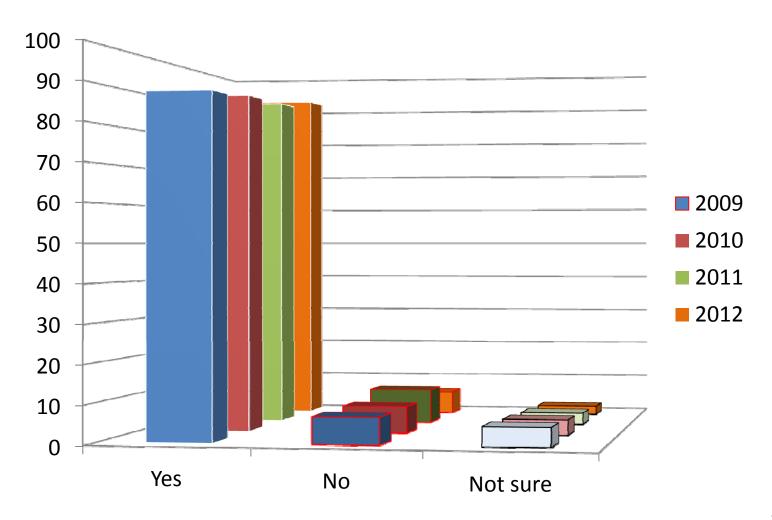
- Routine HIV Tests CCHHS
 Goal 55,000 FY 2012 Actual 66,309
- Access to HIV Primary Care <10 business days
 Goal 100%, Actual FY 2012 99%
- % of Patients self-reported health Excellent+V.Good+Good Goal >80%, FY 2012 Actual 83% (all participants are HIV+)
- % of Patients with HIV Viral load <1000 copies
 Goal 90%, FY 2012 Actual 90%
- % of patients "Definitely Yes" recommend this clinic
 Goal >75%, Actual 81%
- % of Patients receiving HIV meds from CORE Pharmacy Goal <10%, FY 2012 Actual 6.99%

When I think about my care at CORE these 3 words come to mind...

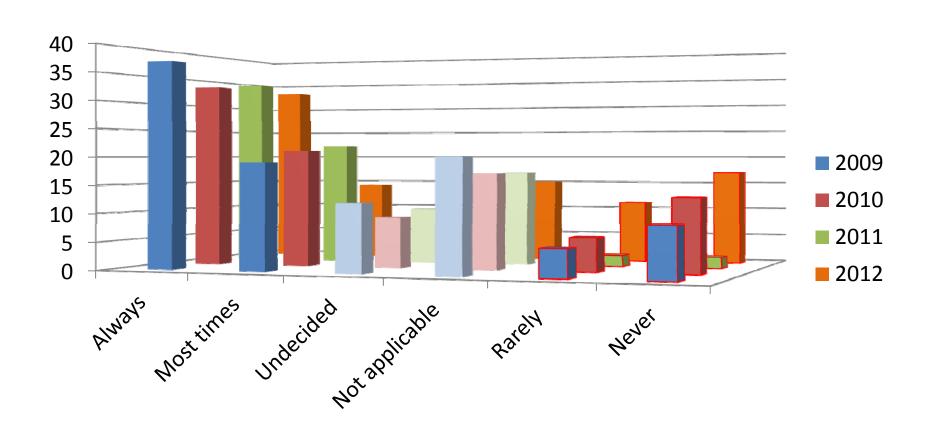
■ 2009 **■** 2010 **■** 2011 **■** 2012



My providers talked to me about how to avoid passing HIV to other people AND how to protect myself from getting infected again with HIV.



Nights and weekends reach my provider



QA / QI Objectives for CORE 2013

- Pilot project evolving into certification as Patient Centered Medical Home for our HIV+ patients
 - Complements our comprehensive care model, 1115 ACA evolution and advocated by HRSA our principal extramural funder
- Gain access to Cerner Power Insight to exploit EMR data for grant reporting, QA, and practice management
 - Real-time comparative QA data on all visits to providers
 - Reduce personnel-hours on manual data extraction / data entry
- Complete evolution to EMR in Social Services and all other supporting disciplines
- Complete implementation of standardized PSS for other HIV programs in CCHHS

Cook County Health and Hospitals System Quality and Patient Safety Committee Meeting Minutes January 23, 2013

ATTACHMENT #2

John H. Stroger, Jr. Hospital of Cook County



Medical Staff Appointments/Reappointments and Non-Medical Staff Action Items Subject to Approval by the CCHHS Quality and Patient Safety Committee

INITIAL APPOINTMENT APPLICATIONS

Harter, David, MD

Emergency Medicine

Service Physician

Appointment Effective:

January 23, 2013 thru January 22, 2015

Nourani, Cameron Nima, MD

Appointment Effective:

Emergency Medicine January 23, 2013 thru January 22, 2015 Service Physician

Rahman, Abed, MD

Anesthesiology/Pain Management

Active Physician

Appointment Effective:

January 23, 2013 thru January 22, 2015

INITIAL PRIVILEGES FOR NON MEDICAL STAFF

Briney, Kimberly, PsyD

Correctional Health Services

Clinical Psychologist

Effective:

January 23, 2013 thru January 22, 2015

REAPPOINTMENT APPLICATIONS

Department of Anesthesiology

Durrani, Zia U., MD

Pain Management

Voluntary Physician

Reappointment Effective:

January 23, 2013 thru January 22, 2015

Department of Correctional Health Service

Lassen, Elizabeth Paige, DO

Psychiatry

Active Physician

Reappointment Effective:

January 18, 2013 thru January 17, 2015

Tronshaw, Napatia, MD

Psychiatry

Voluntary Physician

Reappointment Effective: January 2

tive: January 23, 2013 thru January 22, 2015

Department of Emergency Medicine

Menon, Shekhar, MD

Emergency Medicine

Consulting Physician

Reappointment Effective: January 23, 2013 thru January 22, 2015

Department of Family Medicine

Ahomka-Lindsay, Dinah, MD

Family Medicine

Active Physician

Reappointment Effective:

Active Physician

Reappointment Effective:

Family Medicine February 14, 2013 thru February 13, 2015

Family Medicine

Active Physician

Dawalibi, Salim, MD

Daniels, Alice F., MD

Active Physician

Reappointment Effective:

February 14, 2013 thru February 13, 2015

January 23, 2013 thru January 22, 2015

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CCHHS
APPROVED

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John H. Stroger, Jr. Hospital of Cook County Reappointment Applications **Department of Family Medicine (continued)**

Flovd. Gail. MD Family Medicine

Reappointment Effective: February 14, 2013 thru February 13, 2015

> **Family Medicine** Active Physician

Active Physician

Paul, Reena, MD Reappointment Effective: February 14, 2013 thru February 13, 2015

Vazquez, Alicia, MD **Family Medicine** Active Physician

Reappointment Effective: February 14, 2013 thru February 13, 2015

Department of Medicine

Albrecht, Joerg, MD Dermatology Active Physician

Reappointment Effective: January 23, 2013 thru January 22, 2015

Hota, Bala N., MD Infectious Disease Active Physician

Reappointment Effective: January 23, 2013 thru January 22, 2015

Kelly, Russell, F., MD **Adult Cardiology** Active Physician

Reappointment Effective: February 24, 2013 thru February 23, 2015

Department of Obstetrics and Gynecology

Anoina, Dorothy, MD Consulting Physician

Reappointment Effective: February 15, 2013 thru February 14, 2015

Pelta, Murray, MD Maternal Fetal Medicine Voluntary Physician

Reappointment Effective: January 23, 2013 thru January 22, 2015

Department of Pediatrics

Hast, Howard, MD **Pediatrics** Voluntary Physician

Reappointment Effective: January 23, 2013 thru January 22, 2015

Jandeska, Sara, MD Pediatrics/Nephrology Voluntary Physician

Reappointment Effective: January 23, 2013 thru January 22, 2015

Levy, Richard Pediatrics/Endocrinology Voluntary Physician

Reappointment Effective: January 23, 2013 thru January 22, 2015

Department of Radiology

Feng, Chun, MD General Radiology Active Physician

Reappointment Effective: February 24, 2013 thru February 23, 2015

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John H. Stroger, Jr. Hospital of Cook County Reappointment Applications (continued)

Department of Surgery

Babiuk, James, DDS

Oral/maxillofacial

Active Dentist

Reappointment Effective:

Voluntary Physician

Chan, Edie, MD

Reappointment Effective:

General Surgery

January 23, 2013 thru January 22, 2015

January 23, 2013 thru January 22, 2015

Chaudhry, Vivek, MD

Reappointment Effective:

Colon/Rectal

February 19, 2013 thru February 18, 2015

Active Physician

McCarthy, Walter, MD

Reappointment Effective:

No Clinical Privileges

January 23, 2013 thru January 22, 2015

Voluntary Physician

Smego, Douglas, MD

Reappointment Effective:

Cardiothoracic

February 24, 2013 thru February 23, 2015

Active Physician

Weber, Thomas, MD

Reappointment Effective:

General Surgery

January 27, 2013 thru January 26, 2015

Voluntary Physician

Department of Trauma

Dysico, Gerard, MD

Reappointment Effective:

Rehabilitation Medicine

February 23, 2013 thru February 22, 2015

Affiliate Physician

Renewal of Privileges for Non-Medical Staff:

Jones, Nneka, PsyD

Effective:

Correctional Health Services

January 23, 2013 thru January 22, 2015

Clinical Psychologist

Kaniuk, Gary, PsyD

Effective:

Correctional Health Services

January 23, 2013 thru January 22, 2015

Clinical Psychologist

Bojan, Kelly A., CNP

With Henry-Reid, Lisa M., MD

Effective:

Pediatrics

January 23, 2013 thru January 22, 2015

Nurse Practitioner

Flucker, Venita R., PA-C With Radwanska, Ewa, MD

Alternate Yordan, Edgardo, MD

Effective:

Ob/Gyne

Physician Assistant

Huber, Andrea K., PA-C

With Schaider, Jeffrey, MD Alternate Moskoff, Jordan, MD

Effective:

January 23, 2013 thru January 22, 2015

Emergency Medicine

Physician Assistant

January 23, 2013 thru January 22, 2015

Soriano, Alexandra, PA-C With Sergel, Michelle J., MD

Alternate Bowman, Steven, MD Effective:

Emergency Medicine

Physician Assistant

CCHHS

January 27, 2013 thru

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AND PATIENT SAFETY COMMITTEE **ON JANUARY 23, 2013**

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John H. Stroger, Jr. Hospital of Cook County (continued)

Medical Staff Change with No Change in Clinical Privileges

Rezai, Parto, MD From: Active Physician to Voluntary Physician

Ob/Gyne/ Reproductive Endocrinology/Infertility

Lacuesta, Evelyn A., MD Medicine/Endocrinology

From: Active Physician to Voluntary Physician

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BY THE QUALITY AND PATIENT SAFETY COMMITTEE
ON JANUARY 23, 2013



Provident Hospital of Cook County

Medical Staff Appointments/Reappointments and Non-Medical Staff Action Items Subject to Approval by the CCHHS Quality and Patient Safety Committee

REAPPOINTMENT APPLICATIONS

Department of Internal Medicine

Clapp, William D., MD Reappointment Effective: **Pulmonary Medicine**

March 18, 2013 thru March 17, 2015

Affiliate Physician

Dorman, James R., MD Reappointment Effective:

Neurology

March 20, 2013 thru March 19, 2015

Affiliate Physician

Edosomwan, Magnus E., MD Reappointment Effective:

Internal Medicine

March 15, 2013 thru March 14, 2015

Active Physician

Telemedicine Privilege Renewals

Jain, Shelly, MD

Effective:

Virtual Radiologic

February 15, 2013 thru February 14, 2015

Teleradiologist

Mahmodd, Omar A., MD

Effective:

Virtual Radiologic

January 23, 2013 thru January 22, 2015

Teleradiologist

Montella, Marc, MD

Effective:

Virtual Radiologic

February 15, 2013 thru February 14, 2015

Teleradiologist

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